# BOARD OF SEWER COMMISSIONERS

## SPECIAL MEETING AGENDA

## THURSDAY, DECEMBER 28, 2023 AT 8:30 A.M.

1. Call to Order
2. To review, edit, and approve the minutes of the November 21, 2023 Regular Board Meeting

   Documents:

   DRAFT NOVEMBER 21 2023 SEWER MINUTES.PDF

3. To review, edit, and approve the Department Reports for the Month of November 2023

   Documents:

   SEWER DEPARTMENT REPORTS FOR NOVEMBER.PDF

4. To discuss customer correspondence, and take any action as necessary, for:

   a. 251 Stevens Street

      Documents:

      251 STEVENS ST.PDF

   b. 70 Union Street

      Documents:

      70 UNION ST.PDF

   c. 32 Conlon St

      Documents:

      32 CONLON ST.PDF

5. To discuss the Budget Committee and appoint members as necessary.
6. To review, edit, and approve the Board of Sewer Commissioners 2024 Meeting Schedule

   Documents:

   PROPOSED BOARD OF SEWER COMMISSIONERS 2024 CALENDAR.PDF

7. Adjournment

JOIN ZOOM MEETING

MEETING ID: 845 169 6140

PASSCODE: 123456

1(929) 205-6099 US (NEW YORK)

Next Meeting: Tuesday, January 16, 2024 at 6:00 pm

# BOARD OF SEWER COMMISSIONERS
# NOVEMBER 21, 2023 – REGULAR MEETING

**PRESENT:** Chairperson Phelan; Commissioners Dunn, Ferrier, Porrini and Cunningham.

**STAFF PRESENT:** Superintendent Robert Longo; Dawn LaBella, Office Manager.

**ABSENT:** Council Liaison Jacqueline Olsen.

**1) CALL TO ORDER.**

Chairperson Phelan called the meeting of the Board of Sewer Commissioners to order at 6:00 p.m.

**2) PLEDGE OF ALLEGIANCE.**

**3) MOMENT OF SILENCE.**

**4) APPROVAL OF THE MINUTES OF THE OCTOBER 17, 2023 REGULAR BOARD MEETING.**

On motion of Commissioner Ferrier and seconded, it was unanimously voted to approve the October 17, 2023 minutes as presented.
Motion passed.

**5) APPROVAL OF THE DEPARTMENT REPORTS FOR THE MONTH OF OCTOBER 2023.**

On motion of Commissioner Dunn and seconded, it was unanimously voted to approve the October 2023 Department Reports as presented.
Motion passed

**6) PUBLIC PARTICIPATION.**

None.

**7) CUSTOMER CORRESPONDENCE.**

None.

**8) COMMITTEE REPORTS.**

None.

**9) AWARD CONTRACT 2P24-008 ENGINEERING SERVICES RELATIVE TO DESIGN OF IMPROVEMENTS FOR THE AERATION & NITRIFICATION SYSTEM FOR $218,965.00**

On motion of Commissioner Dunn and seconded, it was unanimously voted to award Hazen & Sawyer P.C. Contract 2924-008 Engineering Services Relative to Design of Improvements for the Aeration & Nitrification System in the amount of $218,965.00.

Motion passed.

## 10) SUPERINTENDENT'S REPORT.

No action taken.

## 11) OLD BUSINESS.

None.

## 12) NEW BUSINESS.

None.

## 13) ADJOURNMENT.

At 6:19 p.m., on motion of Commissioner Ferrier and seconded, it was unanimously voted to adjourn.

ATTEST:______________________________________

Renee M. LaMarre
Water & Sewer Administrative Assistant

CASH STATEMENT SEWER

SEWER OPERATING

| | | |
|---|---|---|
| BALANCE: NOV 1, 2023 | $ | 9,663,404.23 |
| ACCOUNTS RECEIVABLE | $ | 599,469.81 |
| SERVICE ACCOUNTS | $ | 25,019.34 |
| TRANSFERS IN (OUT) | $ | - |
| DISBURSEMENTS | $ | (572,759.45) |
| BALANCE: NOV 30, 2023 | $ | 9,715,133.93 |

SEWER CAP/NR

| | | |
|---|---|---|
| BALANCE: NOV 1, 2023 | $ | 5,882,502.59 |
| TRANSFERS IN (OUT) | $ | - |
| DISBURSEMENTS | $ | (47,122.55) |
| BALANCE:NOV 30, 2023 | $ | 5,835,380.04 |

SEWER PAYROLL

| | | |
|---|---|---|
| BALANCE: NOV 1, 2023 | $ | 161,266.27 |
| TRANSFERS IN (OUT) | $ | 228,645.23 |
| DISBURSEMENTS | $ | (226,202.00) |
| BALANCE: NOV 30, 2023 | $ | 163,709.50 |

SEWER BILLING

| | | |
|---|---|---|
| SEWER BILLS RENDERED NOV 2023: | $ | 631,534.37 |
| SEWER BILLS REMAINING UNPAID AS OF NOV 2023: | $ | 269,345.25 |

**WPC BUDGET VS. ACTUAL**
**November-23**

| Account Description | Project Number | 2024 APPROVED BUDGET | ACTUAL JULY 2023 2024 | ACTUAL AUGUST 2023 2024 | ACTUAL SEPTEMBER 2023 2024 | ACTUAL OCTOBER 2023 2024 | ACTUAL NOVEMBER 2023 2024 | ACTUAL TO DATE 2023 2024 | % TO DATE 2023 2024 |
|---|---|---|---|---|---|---|---|---|---|
| INTEREST INCOME | | 15,000.00 | | | | | | 0.00 | 0.00% |
| SEWER ASSESSMENTS & ADJUSTMENT | | 55,000.00 | | | | | | 0.00 | 0.00% |
| ASSESS-INT, LIENS & PENALTIES | | 1,000.00 | | | | | | 0.00 | 0.00% |
| CUSTOMER DUMPING FEES | | 98,150.00 | 10.00 | | 10.00 | 48,078.00 | 17,019.50 | 65,117.50 | 66.34% |
| COMMERCIAL SEWER USER FEE | | 1,766,450.00 | 170,926.05 | 165,637.99 | 76,763.72 | 201,086.57 | 168,446.36 | 782,860.69 | 44.32% |
| DOMESTIC SEWER USER FEE | | 4,775,160.00 | 399,042.37 | 422,784.44 | 386,237.51 | 389,523.78 | 421,750.17 | 2,019,338.27 | 42.29% |
| FACTORY SEWER USER FEE | | 192,975.00 | 34,066.17 | 340.07 | 2,585.28 | 42,578.40 | 585.03 | 80,154.95 | 41.54% |
| PUBLIC SEWER USER FEE | | 287,105.00 | 22,419.44 | 40,917.08 | 19,369.60 | 31,448.47 | 42,361.59 | 156,516.18 | 54.52% |
| SEWER CONNECTION PERMITS | | 130,000.00 | 1,600.00 | | 80.00 | 21,590.00 | 10,050.00 | 33,320.00 | 25.63% |
| MISCELLANEOUS-OTHER | | 16,025.00 | 103.00 | 17,210.00 | | | | 17,313.00 | 108.04% |
| MISC REVENUE LIENS | | 26,885.00 | 850.00 | 1,200.00 | 5,200.00 | 42,922.82 | 1,150.00 | 51,322.82 | 190.90% |
| SEWER PENALTY FEE | | 47,395.00 | 8,068.58 | 4,298.24 | -26.67 | 8,297.96 | -50.30 | 20,587.81 | 43.44% |
| | | | | | | | | 0.00 | |
| | | 7,411,145.00 | 637,085.61 | 652,387.82 | 490,219.44 | 785,526.00 | 661,312.35 | 3,226,531.22 | 43.54% |

| Account Description | Project Number | 2024 APPROVED BUDGET | ACTUAL JULY 2023 2024 | ACTUAL AUGUST 2023 2024 | ACTUAL SEPTEMBER 2023 2024 | ACTUAL OCTOBER 2023 2024 | ACTUAL NOVEMBER 2023 2024 | ACTUAL TO DATE 2023 2024 | % TO DATE 2023 2024 |
|---|---|---|---|---|---|---|---|---|---|
| REGULAR WAGES-WPC | | 1,840,178.00 | 149,569.76 | 132,147.25 | 134,220.19 | 137,874.48 | 201,735.25 | 755,546.93 | 41.06% |
| OVERTIME WAGES & SALARIES | | 56,762.00 | 4,318.53 | 1,650.83 | 4,836.78 | 5,426.91 | 8,455.43 | 24,688.48 | 43.49% |
| OTHER WAGES | | 22,420.00 | 1,927.96 | 1,868.64 | 2,005.55 | 1,916.38 | 2,916.16 | 10,634.69 | 47.43% |
| WORKERS' COMP SALARY | | 0.00 | | | | | | 0.00 | |
| LIFE INSURANCE | | 2,825.00 | 199.74 | 262.32 | 387.48 | 284.18 | 251.39 | 1,385.11 | 49.03% |
| WORKERS COMPENSATION INS | | 114,000.00 | | | | | | 0.00 | 0.00% |
| DISABILITY INSURANCE | | 550.00 | | | | | | 0.00 | 0.00% |
| F.I.C.A. & MEDICARE | | 146,829.00 | 11,196.24 | 9,823.02 | 10,235.85 | 10,540.27 | | 41,795.38 | 28.47% |
| (OPEB) RETIREMENT BENEFITS | | 59,090.00 | | | | | | 0.00 | 0.00% |
| CLOTHING ALLOWANCE | | 3,780.00 | 679.03 | 174.42 | | | 279.97 | 1,133.42 | 29.98% |
| PROFESSIONAL FEES & SERVICES | | 146,935.00 | 1,876.45 | 5,829.20 | 3,736.69 | 4,343.43 | 1,034.57 | 16,820.34 | 11.45% |
| ADMINISTRATIVE FEES | | 80,000.00 | | | | 57,000.00 | | 57,000.00 | 71.25% |
| | PUBLIC UTIL | 740,000.00 | | 135,595.43 | 63,207.57 | 42,436.85 | 72,052.18 | 313,292.03 | 42.34% |
| | WATER & SI | 14,000.00 | 1,596.54 | | | 1,841.19 | | 3,437.73 | 24.56% |
| TIPPING FEES | | 1,197,580.00 | | 105,557.14 | 110,034.82 | 98,396.45 | 113,172.59 | 427,161.00 | 35.67% |
| REFUSE | | 500.00 | | 102.60 | 102.60 | | 45.00 | 250.20 | 50.04% |
| REPAIRS & MAINTENANCE | | 75,000.00 | 3,145.01 | 12,852.59 | 9,785.84 | 10,821.66 | 26,804.07 | 63,409.17 | 84.55% |
| COLLECT SYSTEM MAIN & REHAB | | 115,000.00 | | 61,682.11 | 7,580.00 | | | 69,262.11 | 60.23% |
| MOTOR VEHICLE SERVICE & REPAIR | | 15,000.00 | 6,633.67 | | | | 4,467.34 | 11,101.01 | 74.01% |
| MAJOR REPAIRS | | 150,000.00 | | 238.53 | | | 34,898.04 | 35,136.57 | 23.42% |
| RENTS & LEASES | | 4,000.00 | 280.88 | 150.86 | 1,429.96 | 953.99 | | 2,815.69 | 70.39% |
| LIABILITY INSURANCE | | 89,310.00 | | 67,604.07 | 1,198.22 | | | 68,802.29 | 77.04% |
| TELEPHONE | | 2,600.00 | 1,076.84 | 587.90 | 562.10 | 235.95 | 421.01 | 2,883.80 | 110.92% |

**WPC BUDGET VS. ACTUAL**
**November-23**

| Account Description | Project Number | 2024 APPROVED BUDGET | ACTUAL JULY 2023 2024 | ACTUAL AUGUST 2023 2024 | ACTUAL SEPTEMBER 2023 2024 | ACTUAL OCTOBER 2023 2024 | ACTUAL NOVEMBER 2023 2024 | ACTUAL TO DATE 2023 2024 | % TO DATE 2023 2024 |
|---|---|---|---|---|---|---|---|---|---|
| POSTAGE | | 24,500.00 | | | | | | 0.00 | 0.00% |
| TRAVEL REIMBURSEMENT | | 100.00 | | | | | | 0.00 | 0.00% |
| PRINTING & BINDING | | 300.00 | | | | | | 0.00 | 0.00% |
| ADVERTISING | | 500.00 | | | | | | 0.00 | 0.00% |
| LABORATORY SUPPLIES | | 16,000.00 | 2,122.03 | 1,147.04 | 3,371.39 | 642.83 | 3,544.57 | 10,827.86 | 67.67% |
| MAINT SUPPLIES & MATERIALS | | 750,000.00 | 21,073.53 | 168,647.35 | 95,996.74 | 118,471.16 | 43,688.93 | 447,877.71 | 59.72% |
| PROGRAM SUPPLIES | | 66,220.00 | 795.29 | 9,454.33 | 2,704.66 | 972.99 | 2,234.59 | 16,161.86 | 24.41% |
| NATURAL GAS | | 33,000.00 | 0.00 | 1,007.21 | 1,006.31 | 1,083.90 | 1,266.83 | 4,364.25 | 13.23% |
| MOTOR FUELS | | 32,220.00 | 50.00 | 2,348.50 | 2,379.06 | 50.00 | 2,805.06 | 7,632.62 | 23.69% |
| MOTOR VEHICLE PARTS | | 3,800.00 | | 98.37 | 167.26 | | | 265.63 | 6.99% |
| TIRES | | 6,500.00 | | | | | | 0.00 | 0.00% |
| OFFICE SUPPLIES | | 3,000.00 | 24.01 | 1,156.96 | 286.26 | 20.72 | 526.40 | 2,014.35 | 67.15% |
| RENOVATE OPERATIONS INTERIOR | 24001 | 100,000.00 | 5,000.27 | 13,730.47 | 58,217.86 | 10,913.00 | | 87,861.60 | 87.86% |
| SPARE SECONDARY DRIVE | 24002 | 100,000.00 | | | | | | 0.00 | 0.00% |
| BUILDING HEATERS | 24003 | 10,000.00 | | | | | | 4,598.29 | 45.98% |
| PUMPING STATION TREET REMOVAL | 24004 | 10,000.00 | | | | | | 0.00 | 0.00% |
| PAINT WOOSTER COURT DRY-CAN PUMPING STATION | 24005 | 10,000.00 | | | | | | 0.00 | 0.00% |
| MAJOR REPAIRS TO EQUIPMENT | | | | | 20,444.49 | 34,468.78 | | 54,913.27 | |
| CONFERENCES & MEMBERSHIPS | | 1,000.00 | | | | | | 0.00 | 0.00% |
| SCHOOLING & EDUCATION | | 3,000.00 | | 1,211.00 | 150.00 | 120.00 | 626.00 | 2,107.00 | 70.23% |
| LIEN FEES | | 4,500.00 | 1,000.00 | 2,365.00 | 1,755.00 | 1,240.00 | 1,125.00 | 7,485.00 | 166.33% |
| CONTINGENCY | | 130,000.00 | | 10,203.65 | 835.94 | | | 11,039.59 | 8.49% |
| MISCELLANEOUS | | 11,000.00 | | | | | | 0.00 | 0.00% |
| REFUNDS OF SEWER USE FEES | | 2,500.00 | | | | | | 0.00 | 0.00% |
| | | 6,194,499.00 | 212,565.78 | 747,496.79 | 536,638.62 | 540,055.12 | 522,350.38 | 2,563,704.98 | 41.39% |
| TRANS OUT CWF | | 541,165.00 | 47,122.56 | 47,122.56 | 47,122.56 | 47,122.56 | 47,122.56 | 235,612.80 | 43.54% |
| TRANSFER OUT DEBT SERVICE | | 166,500.00 | 139,400.00 | | | 7,748.75 | | 147,148.75 | 88.38% |
| TRANSFER OUT INTERNAL SERVICE | | 508,979.00 | 67,425.98 | 34,426.21 | 34,425.75 | 36,052.56 | 34,632.68 | 206,963.18 | 40.66% |
| | | 1,216,644.00 | 253,948.54 | 81,548.77 | 81,548.31 | 90,923.87 | 81,755.24 | 589,724.73 | 48.47% |
| | | **7,411,143.00** | **466,514.32** | **829,045.56** | **618,186.93** | **630,978.99** | **604,105.62** | **3,153,429.71** | 42.55% |
| **CARRYOVERS FROM PREVIOUS BUDGET YR** | | | | | | | | | |
| BAR SCREEN ASSEMBLY | | | | 1,568.50 | | 613.00 | | | |
| ATS BROAD ST PUMP STATION | | | | | 1,885.00 | | | | |
| SECURITY CAMERAS | | | | | 46,150.88 | | | | |
| REHAB THICKENED SLUDGE TANK | | | | | | 36,026.37 | | | |

251 Stevens St

I am writing this letter because our tenant's sewer bill is way to high.
They pay their own water and sewer. They were only paying for sewer until Oct 4.22. Thats when we put city water in
When we got the first bill it was very high. We thought maybe they left the water on the new front Lawn. Where we replaced when the water was put in. So we asked them to be careful of the water usage.
He had a well and never ~~H~~ ran out of water. So we thought they maybe they did use to much. They probably didn't realize how much.
So the next bill came in and it was still high We Went and checked the toilets and they both were Leaking, also some faucets in the house. And some outside spigots. We fixed everything and his water bill came down.
His highest water consumption was 8,114 and his Last water consumption was 1,504.
The water department did an adjustment but the sewer is way to high for the water consumption.
We understand that the sewer in based on one winter quater but it took us a couple quarters to figure out what was happing.
Can you please give the tenant anothe adjustment.

Landlord - Marion Lachance

11-13-23

Tenant address 251 Stevens St

# Account Customer Inquiry [BRISTOL WATER AND SEWER DEPARTMENT, CT]

KM

Close | Accept | Search | Browse | Output | Print | Display | PDF | Save | 0 Attach | Map | History | Utilities | Contacts Search | Bill Inquiry | Effective Date | Preferences | Guide Me Estima Charges

Account Customer Inquiry [BRISTOL WATER AND SEWER DEPARTMENT, CT]

**Account**

Account: 0316189000
Parcel:
Route: 332 District: 03 Type: D
Address: 251 STEVENS ST
BRISTOL, CT 06010-2766

**Billing address**

968 JEROME AVE

BRISTOL, CT 06010-0300
860-841-1679

K. McLaughlin
NOV 13 2023

**Additional info**

Account start date
Premise phone
Group billing

**CID**

Maria

Customer: 203452
Name 1: HUGHES LACHANCE
Name 2:
Relation: CUSTOMER
Start date: 04/03/2012 Stop date: 12/31/9999

(860) 583-1248
or
(860) 329-6877

**CID Information**

Social Security Number
Driver's License
Date of Birth
E-Mail

**Recent activity**

Last bill 11/0
Last payment 08/1
Bill due date 11/3
Projected penalty amount
Total due on 11/1

Work Orders | Contacts | Special Conditions | Deposits | Text | Application Fees | Payment Plans

Summary | Account Balance | Account History | Events | Current Billed | **Bills**

| Bill Date | Bill # | Charge | Charge Desc | P | Billed | Discount | Current Due | Past Due | Interest | Balance Due | Due Da |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 11/01/2023 | 978030 | 1000 | WATER CONS | | 41.81 | .00 | 41.81 | .00 | .00 | 41.81 | 11/30 |
| | 978030 | 1010 | WTR SER CH | | 32.00 | .00 | 32.00 | .00 | .00 | 32.00 | |
| | 978030 | 2000 | SEWER USAG | | 119.53 | .00 | 119.53 | .00 | .00 | 119.53 | |
| | 978030 | 2010 | FSWR | | 25.29 | .00 | 25.29 | .00 | .00 | 25.29 | |
| | | | | | 218.63 | .00 | | | | 218.63 | |

1 of 1

| DATE | TIME | USER | TEXT |
| --- | --- | --- | --- |
| 11/20/23 | 16:27 | 1250JLaPierre | PREVIOUS OWNER PUT HOUSE INTO AN LLC BACK ON 7-11-2014. WE NEVER UPDATED THE RECORD TO SHOW THE NEW NAME 117 DUNCAN STREET LLC. UPDATED THE ACCOUNT TO SHOW THE NEW OWNERS NAME. THEIR MAILING ADDRESS IS 968 JEROME AVE. |
| 11/13/23 | 09:28 | 1250kmclaughlin | CHANGED R TO RT. MRS. LACHANCE MENTIONED HER TENANTS DURING OUR CONVERSATION TODAY AND THE MAILING ADDRESS IS GOING TO THEIR HOME ADDRESS ON JEROME AVE. |
| 11/13/23 | 08:53 | 1250kmclaughlin | MARION LACHANCE (860-583-1248 OR 860-329-6877) CALLED ABOUT THE SEWER USAGE AGAIN. SHE ASKED SPECIFICALLY FOR LAURIE AND I LET HER KNOW LAURIE RETIRED SEVERAL MONTHS AGO. SHE STARTED TO EXPLAIN THE SITUATION W/THEIR SEWER USAGE BEING HIGH. I TOLD HER I COULD SEE IN THE NOTES AND HISTORY THAT THEY HAD HIGH SEWER USAGE IN AUGUST AND THAT WE HAVE SINCE GIVEN RELIEF ON THAT. THE FIRST BILL IS BILLABLE AND RELIEF IS ONLY GIVEN ON THE LAST 3 QTRS. SHE THEN SAID THAT SHE SPOKE TO PAUL LANGEVIN (SHE IS RELATED SOMEHOW) AND HE THOUGHT IT WAS OUTRAGEOUS AND THAT THE WATER DEPT. "COULD DO BETTER." I TOLD HER PAUL HAS NOT BEEN HERE IN OVER 15 YEARS AND THAT I DIDN'T KNOW, MAYBE THINGS WERE DONE FOR PEOPLE BACK THEN BUT NOWADAYS IT'S THE SAME FOR EVERYONE ACROSS THE BOARD. SAME RULES AND REGULATIONS FOR EVERYONE. I TOLD HER THE ONLY THING SHE COULD DO WAS WRITE TO THE BOARD OF COMMISSIONERS REQUESTING MORE RELIEF. I WAS HONEST AND TOLD HER WE HERE IN THE OFFICE ALREADY HAVE GIVEN THEM RELIEF AND THE CHANCE OF THE BOARD GIVING THEM MORE IS PROBABLY VERY SLIM. SHE SAID SHE WROTE TO THE BOARD ALREADY AND NEVER HEARD BACK FROM US. I ASKED IF SHE MAILED IT TO US, E-MAILED IT OR DROPPED IT OFF. SHE SAID SHE MAILED IT. THERE ARE NO NOTES OR SCANS SHOWING WE EVER RECEIVED ANYTHING. SHE IS GOING TO WRITE ANOTHER AND BRING IT IN TO THE OFFICE. SHE ALSO WANTED TO TALK TO A SUPERVISER. SHE SAID IT WASN'T BECAUSE SHE DIDN'T BELIEVE ME, SHE JUST WANTED TO SEE WHAT ELSE THEY MIGHT HAVE TO SAY OR DO. |
| 11/01/23 | 13:26 | 1250kmclaughlin | MRS. LACHANCE CALLED TALKING ABOUT HER 08/01/2023 BILL BEING HIGH DUE TO SEWER. SHE SEES ON THE 11/01/2023 BILL THAT WE GAVE THEM RELIEF BUT SHE THINKS SHE SHOULD GET SOME $ BACK FROM THE 08/01/2023 BILL. I EXPLAINED HOW THE FIRST QTR IS BILLABLE AND RELIEF IS ONLY GIVEN ON THE REMAINING 3 QTRS. I WENT THRU IT WITH HER EXTENSIVELY. WRITING A NOTE BECAUSE I'M NOT SURE SHE'S GOING TO LET IT GO AND MAY TRY CALLING AND ASKING SOMEONE ELSE THINKING SHE'LL GET A DIFFERENT ANSWER. |
| 08/29/23 | 09:28 | 1250heidicaruso | SPOKE TO MR LACHANCE REGARDING SEWER RELIEF; HE UNDERSTOOD THAT I GAVE HIM THE REMAINING 3 QUARTERS AT 4011 CF I AVG THE PREVIOUS/AFT CONSUMPTIONS. HE MAY END UP WRITING TO THE BOARD BC HE BELIEVES THE LEAK STARTING DURING THE PREVIOUS QTR AND STILL WAS OCCURING/WINDING DOWN DURING THE LATER QUARTER.I CHANGED THE CF IN UTILITIES |

| | | |
|---|---|---|
| 08/10/23 13:31 | 1250kmclaughlin | HUGHES CAME IN TO QUESTION THE HIGH SEWER USAGE ON THE 08/01/2023 BILL. (8,114 C.F.) SAID HE HAD 2 TOILETS LEAKING BUT HAS SINCE FIXED THEM BOTH. ALSO HAD A SMALL DRIP FROM AN OUTSIDE SPIGOT. I LET HIM KNOW HEIDI IS OUT FOR A FEW WEEKS AND THAT I EXPECT HER BACK AROUND 8/23/2023 AND THAT SHE'LL GET BACK TO HIM ON WHETHER OR NOT HE QUALIFIES FOR RELIEF. I LET HIM KNOW THAT I BELIEVE THE RULE STILL STANDS THAT THIS FIRST BILL WOULD BE PAYABLE AS IS AND RELIEF WOULD BE ON THE REMAINING 3 BILLS BUT HE COULD VERIFY THAT W/HEIDI WHEN SHE CALLS HIM BACK. I ALSO REMINDED HIM THAT IT'S DUE ON OR BEFORE 8/30/2023 SO IF SHE ENDS UP OUT LONGER OR IT'S NOT YET RESOLVED, HE'D WANT TO PAY IT SO HE DOESN'T GET HIT W/LATE FEES AND AGAIN I BELIEVE HE HAS TO PAY THIS IN FULL ANYWAY EVEN IF HE GETS RELIEF. |

# BRISTOL WATER AND SEWER DEPARTMENT, CT

## UB Consumption History Report

| Account # / Service | Man | Meter # | Customer Cd | Name / Read Date | By | Bill# | Parcel / Curr Read | Usage | Repl Usage | Location / Billed Usage | Charge Amt / Billed Amt | Status / Days |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0316189000 | | | 203452 | HUGHES & MARION LACHANCE | | | | | | 251 STEVENS ST | | PAST |
| 1000 | 1 | E 12735892 | A | 10/06/2023 | | 978030 | 19,966 | 1,504 | 0 | 1,504 | 41.81 / 218.63 | 93 |
| 1000 | 1 | E 12735892 | A | 07/05/2023 | | 959149 | 18,462 | 2,324 | 0 | 2,324 | 64.61 / 363.70 | 92 |
| 1000 | 1 | E 12735892 | A | 04/04/2023 | | 940277 | 16,138 | 3,923 | 0 | 3,923 | 109.06 / 221.48 | 90 |
| 1000 | 1 | E 12735892 | A | 01/04/2023 | | 921520 | 12,215 | 8,114 | 0 | 8,114 | 225.57 / 337.99 | 92 |
| 1000 | 1 | E 12735892 | A | 10/04/2022 | | 902714 | 4,101 | 4,099 | 0 | 4,099 | 113.95 / 226.37 | 47 |

** END OF REPORT - Generated by Renee Ratta **

To whom it may concern.

Acct# 0218121000
70 Union St Bristol

I am the owner of Property
70 union street Bristol.
There was a leak in bathroom toilet.
which has been fixed in the first months.
of 2023. Jan-march.
Still I have very high bill. water consumption
is 175 cubic feet used total charges $4.87
but I am receiving bill very high. Due to
estimated swere bill. Can you please take a
look and help me. I appreciate That, Thanks.

Aftab Rafiq
70 union street Bristol.

ACC # 0218121000.
total bill due 957.61

Heidi
DEC - 1 2023
:-)

What are you looking for?

1 Customer Payment Information | 2 Payment Options | 3 Payment Confirmation

## Payment Processed Successfully

PRINT

Thank you for making an IC E-Payment. **Trusted, secure e-payments.**

Please review the transaction results below.

A receipt for this transaction has been sent via email if it was previously provided.

| | |
|---|---|
| **Payment Made To:** | **Bristol Water Department (860) 582-7431** |
| Transaction Date/Time: | 9/29/2023 12:05:15 PM |
| Payment Message: | APPROVED 009814 |
| Account Number: | 0218121000 |
| Invoice Number: | 935701 |
| **Total Amount** | **$581.29** |
| Name: | AFTAB RAFIQ |
| Address: | 226 WEST MAIN ST<br>PLAINVILLE CT 06062-2168 |
| Email Address: | AFTMALIK@GMAIL.COM |
| Payment Method: | Visa |
| Card Number | XXXXXXXXXXXX1951 |
| Payment Type: | Water |

How about another?

Go back to EasyPay (BillerExpressPay.aspx)

Click the button above to be taken back to the EasyPay page where you will be able to process another EasyPay transaction.

Bristol Water & Sewer Department
119 Riverside Avenue
PO Box 58
Bristol, CT 06011-0058
(860) 582-7431
www.bristolwaterdept.org

| ACCOUNT NUMBER | BILLING DATE |
|---|---|
| 0218121000 | 10/01/2023 |

# WATER/SEWER BILL

**Customer Copy**
**Keep this portion for your records**

LOCATION OF SERVICE 70 -72 UNION ST

| Read Date | Current Read | Previous Read | Cubic Feet Used | DESCRIPTION OF SERVICE | Unit Rate | Current Charge |
|---|---|---|---|---|---|---|
| 09/05/2023 | 235585 | 235410 | 175 | WATER CONSUMPTION | 0.0278 | $4.87 |
| 09/05/2023 | | | | WATER SERVICE CHARGE | | $32.00 |
| 09/05/2023 | | | 6180 | SEWER BASED ON WINTER QUARTER | 0.0298 | $184.16 |
| 09/05/2023 | | | | SEWER SERVICE CHARGE | | $25.29 |
| 09/05/2023 | | | | FIRE SERVICE CONNECTION | | $30.00 |

| PREVIOUS BALANCE | ADJUSTMENTS | PENALTIES/LIENS | PAYMENTS | BALANCE FORWARD |
|---|---|---|---|---|
| $1,387.06 | $26.34 | $126.34 | $732.11 | $681.29 |

**PLEASE PAY THIS AMOUNT** **$957.61**

All bills are due and payable on the first day of the regular billing period. Penalty charges will be added if the account remains unpaid 30 days from the billing date. Non-receipt of issued bill not deemed excuse for failure to pay. The postmark will serve as the date received. Liens will be filed on the City Land records if account remains unpaid for a period of 6 months from the billing date.

Payment may be made by mail, in person at our office, or on-line at www.bristolwaterdept.org. Our office accepts most major credit and debit cards. For your convenience a drive-up window is available at our office and a drop slot is located in our front door for after hours payments.

**IF YOU HAVE ANY QUESTIONS CONCERNING YOUR BILL OR THE SERVICES WE PROVIDE, PLEASE FEEL FREE TO CONTACT OUR OFFICE AT 860-582-7431**

**CUSTOMER MESSAGES**

COLD WEATHER IS COMING! PLEASE BE SURE YOUR INSIDE WATER METER IS PROTECTED FROM FREEZING. ** HAVE A HAPPY HOLIDAY SEASON! **
** YOU MAY PAY VIA OUR TOLL-FREE AUTOMATED PHONE LINE: 1-844-233-6147

Water & Sewer Department Office Hours: Monday-Friday 8:00 am to 4:30 pm
Drive-up Window: Monday-Friday 8:00 am to 4:00 pm

| DATE | TIME | USER | SERVICE ADDRESS | TEXT |
|---|---|---|---|---|
| 12/05/23 | 11:20 | 1250heidicaruso | 70 -72 UNION ST | OVERPAYMENT ON THIS ACCOUNT FROM LOCKBOX TRANSFER; NOTICED WHILE SPEAKING WITH AFTAB ABOUT HIS ACCTS. SO I REVERSED A PAYMENT AND APPLIED 350.84 OF IT TO 32 CONLONS ST PER OUR DISCUSSION. |
| 07/12/23 | 08:44 | 1250heidicaruso | 70 -72 UNION ST | REMOVED LIEN FEES FOR JAN SINCE HE PAID AND WE LIENED EARLIER THAN APPLY. |
| 12/12/22 | 09:48 | 1250kmclaughlin | 70 -72 UNION ST | HC PC SENT. (21,000 C.F.) |
| 05/17/21 | 09:57 | 1250lnimchek | 70 -72 UNION ST | FINAL READ 05/13/21 FOR CLOSING READ: 190820 |

# BRISTOL WATER AND SEWER DEPARTMENT, CT

## UB Consumption History Report

| Account # / Service | Customer / Man Meter # | Cd | Name / Read Date | By | Bill# | Parcel / Curr Read | Usage | Repl Usage | Location / Billed Usage | Charge Amt / Billed Amt | Status / Days |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0218121000 | | | 5881AFTAB RAFIQ | | | | | | 70 UNION ST | | CURRENT |
| 1000 | 1 NEPT79679797 | A | 09/05/2023 | | 973368 | 235,585 | 175 | 0 | 175 | 4.87 / 276.32 | 94 |
| 1000 | 1 NEPT79679797 | A | 06/03/2023 | | 954531 | 235,410 | 1,290 | 0 | 1,290 | 35.86 / 307.31 | 89 |
| 1000 | 1 NEPT79679797 | A | 03/06/2023 | | 935701 | 234,120 | 6,180 | 0 | 6,180 | 171.80 / 344.32 | 91 |
| 1000 | 1 NEPT79679797 | A | 12/05/2022 | | 916972 | 227,940 | 21,000 | 0 | 21,000 | 583.80 / 756.32 | 90 |
| 1000 | 1 NEPT79679797 | A | 09/06/2022 | | 898155 | 206,940 | 4,720 | 0 | 4,720 | 131.22 / 303.74 | 94 |
| 1000 | 1 NEPT79679797 | A | 06/04/2022 | | 879346 | 202,220 | 4,560 | 0 | 4,560 | 126.77 / 299.29 | 93 |
| 1000 | 1 NEPT79679797 | A | 03/03/2022 | | 860566 | 197,660 | 2,860 | 0 | 2,860 | 79.51 / 240.11 | 87 |
| 1000 | 1 NEPT79679797 | A | 12/06/2021 | | 841855 | 194,800 | 2,955 | 0 | 2,955 | 82.15 / 242.75 | 96 |
| 1000 | 1 NEPT79679797 | A | 09/01/2021 | | 823103 | 191,845 | 895 | 0 | 895 | 24.88 / 185.48 | 90 |
| 1000 | 1 NEPT79679797 | A | 06/03/2021 | | 804382 | 190,950 | 130 | 0 | 130 | 3.61 / 164.21 | 21 |

** END OF REPORT - Generated by Renee Ratta **

Heidi

DEC - 1 2023

:-)

To whom it may concern

I am the owner of property 32-Conlon St Bristol. There was a leak in toilet in the month of June & July. Because of that bill was extremely high. Even though property was vacant.

account # 010164000-3254

Leak has been fixed and bill is still very high, due to estimated sewer bill. I pay september 29th 627.16 balance was 564.71. now again bill is 1223.93 estimated sewer bill. water consumption is very low - please help me to resolve this issue. and send me correct bill.

Thanks. Happy holidays.

Saima Wahaj

32 Conlon street Bristol

(860)833-2950.

What are you looking for?

1 Customer Payment Information 2 Payment Options 3 Payment Confirmation

## Payment Processed Successfully

PRINT

Thank you for making an IC E-Payment. **Trusted, secure e-payments.**

Please review the transaction results below.

A receipt for this transaction has been sent via email if it was previously provided.

| | |
|---|---|
| **Payment Made To:** | **Bristol Water Department (860) 582-7431** |
| Transaction Date/Time: | 9/29/2023 12:18:44 PM |
| Payment Message: | APPROVED 009382 |
| Account Number: | 0218121000 |
| Invoice Number: | 973368 |
| **Total Amount** | **$627.16** |
| Name: | AFTAB RAFIQ |
| Address: | 226 WEST MAIN ST PLAINVILLE CT 06062-2168 |
| Email Address: | AFTMALIK@GMAIL.COM |
| Payment Method: | Visa |
| Card Number | XXXXXXXXXXXX1951 |
| Payment Type: | Water |

How about another?

Go back to EasyPay (BillerExpressPay.aspx)

Click the button above to be taken back to the EasyPay page where you will be able to process another EasyPay transaction.



Balance
564.50

**Bristol Water & Sewer Department**
119 Riverside Avenue
PO Box 58
Bristol, CT 06011-0058
(860) 582-7431

**Final Notice**
**Customer Copy**
Keep this portion for your records

| Customer Name | Service Address |
|---|---|
| SAIMA WAHAJ | 32 CONLON ST |

| Service Address | Bill Date | Account # - Customer # | Notice Date | Amount Due |
|---|---|---|---|---|
| 32 CONLON ST | 09/01/2023 | 0101646000 - 3254 | 10/31/2023 | $1,223.93 |

This is a Final Notice on your account. Payment must be received PRIOR TO 11/14/2023 to prevent possible termination of your water service.

Please send payment to:
BRISTOL WATER & SEWER DEPARTMENT
P.O. BOX 58
BRISTOL, CT 06011-0058

Or you may visit our website www.bristolwaterdept.org and register where you may use your savings or checking account or a credit/debit card for payment.

If you have any questions about this bill, please call our office at 860-582-7431

PAYMENT IS DUE UPON RECEIPT OF THIS NOTICE

IF YOU HAVE ALREADY MADE THIS PAYMENT, PLEASE DISREGARD THIS NOTICE.

Payment may be made by mail, in person at our office, or on-line at www.bristolwaterdept.org. Our office accepts most major credit and debit cards. For your convenience a drive-up window is available at our office and a drop slot is located in our front door for after hours payments.

**IF YOU HAVE ANY QUESTIONS CONCERNING YOUR BILL OR THE SERVICES WE PROVIDE, PLEASE FEEL FREE TO CONTACT OUR OFFICE AT 860-582-7431**

**CUSTOMER MESSAGES**
OUR RECORDS INDICATE YOUR 09/01/2023 BILL IS PAST DUE. PENALTIES HAVE BEEN APPLIED. PLEASE REMIT PAYMENT. THANK YOU!

Water & Sewer Department Office Hours: Monday-Friday 8:00 am to 4:30 pm
Drive-up Window: Monday-Friday 8:00 am to 4:00 pm

**Bristol Water & Sewer Department**
119 Riverside Avenue
PO Box 58
Bristol, CT 06011-0058
(860) 582-7431

**Final Notice**
**Remit Portion**
Please write your Account Number on your check and enclose this portion of bill with your payment
**FINAL NOTICE**

| Service Address | Bill Date | Account # - Customer # | Notice Date | Amount Due |
|---|---|---|---|---|
| 32 CONLON ST | 09/01/2023 | 0101646000 - 3254 | 10/31/2023 | $1,223.93 |

☐ Check here for change of billing address only and note changes below.

SAIMA WAHAJ
226 WEST MAIN ST
PLAINVILLE, CT 06062-2168

| DATE | TIME | USER | TEXT |
|---|---|---|---|
| 12/5/2023 | 11:26 | 1250heidicaruso | AFTAB CAME IN AND DISCUSSED HIS ACCTS AGAIN. HE GAVE ME LETTERS FOR BOARD AND I STAMPED AND GAVE TO RENEE. I APPLIED 350.84 TO THIS ACCT FOR PAST DUE BILLS PER HIS PERMISSION. WE DISCUSSED THE LETTERS A BIT AS HE KNOWS HOW WE BILL BUT HE TELLS ME IT'S NOT FAIR TO THE PROPERTY OWNER. |
| 11/30/2023 | 12:51 | 1250heidicaruso | RCF NEW TENANT WHO SAID SHE MOVED IN RECENTLY (SEPTEMBER) AND WAS TOLD SHE NEEDS TO PAY THE SEPTEMBER BILL. SHE WANTED TO KNOW WHAT DATES WERE COVERED. I TOLD HER EXACTLY WHEN AND SHE KNEW SOMETHING WASNT RIGHT. SHE IS LETTING LANDLORD KNOW HE CAN CALL ME OR COME DOWN IF HE HAS CONCERNS SINCE HIM AND I TALK AT MY WINDOW ABOUT HIS BALANCES AND PROPERTIES. |
| 11/15/2022 | 07:37 | 1250heidicaruso | SEPT BILL PAID HAVE TO REVERSE PAYMENT SINCE IT WENT TO OLDEST BILL |
| 8/16/2022 | 13:45 | 1250kmclaughlin | HC PC SENT. (10,602 C.F.) |
| 4/27/2022 | 10:00 | 1250heidicaruso | PAYMENT AGREEMENT SIGNED & DEPOSIT PD $400. TRIED TO "NEGOTIATE" THE DUE DATE FOR INSTALLMENT OF $100 WITH A GRACE PERIOD & THEN ASKED IF DISCOUNTED IF PAID IN ADVANCE. NO TO ALL OF IT. COPY TO FILE, SCANNED.. IN CALENDAR. |
| 4/26/2022 | 15:58 | 1250dlabella | 4/26/2022 dml spoke with Saima, she will come in on 4/27 to sign agreement for $400 payable on 4/27 and $100 payments for 8 months and current bill must stay current. |
| 4/25/2022 | 11:05 | 1250heidicaruso | REPOSTING TO PROPERTY TOMORROW MORNING |
| 4/20/2022 | 09:51 | 1250heidicaruso | NO RESPONSE FROM ANYONE YET ON THIS- WILL REPOST ON 4/26 BEFORE TERMINATION ON 4/28 IF RL SUGGESTS SO |
| 3/1/2022 | 10:15 | 1250dlabella | 2/28/2022 CERT. TERM. LETTER SENT TO HOMEOWNER. IF NO RESPONSE BY 3/28/2022, POST PROPERTY ON 3/29/2022. DML |
| 2/22/2022 | 15:30 | 1250rratta | CHANGED FROM RAO-2U TO RA-2 |
| 8/26/2020 | 14:32 | 1250heidicaruso | AFTAB CAME THROUGH DRIVE THROUGH ON 8/25 WANTED THE 318.75 CC PAYMENT TO BE REVERSED FROM 92 RAMBLER ACCT AND APPLIED TO THE 32 CONLON ADDRESS. I VERIFIED AND CONFIRMED SEVERAL TIMES WITH HIM WHAT I WAS DOING AND HE SAID YES IN CASE HE CALLS OR COMES THROUGH AND QUESTIONS ANY BILLS IN THE FUTURE. |
| 8/25/2020 | 14:39 | 1250kmclaughlin | AFTAB RAFIQ: 860-833-2950 TOOK AFTAB OFF ACC TO MATCH ASSR LIST. ITS JUST SAIMA WAHAJ AS OF 2016 |
| 8/18/2020 | 10:49 | 1250kmclaughlin | 2nd NOTICE LC PC SENT. ** METER CHANGE APPT. SCHEDULED 8/31/2020 @ 11:15 TO REPLACE STALLED METER. PROPERTY IS NOT VACANT - PER AFTAB. ESTIMATED READ FOR THE UPCOMING 09/01/2020 BILLING. |
| 5/14/2020 | 09:51 | 1250kmclaughlin | LC PC SENT. |
| 2/16/2018 | 09:49 | 1250heidicaruso | MR RAFIQ WILL BE IN BY 3/2 TO PAY IN FULL HE IS AWARE OF NO CHECK |
| 11/15/2017 | 10:18 | 1250rratta | RECEIVED EMAIL FROM PAT @ WPC TO ADJUST THE SEWER CF TO 5815 FOR REMAINING 3 BILLS. (EMAIL ATTACHED TO CUSTOMER FILE). |

| | | |
|---|---|---|
| 5/18/2017 11:12 | 1250rratta | OWNER CAME IN TODAY AGAIN, THIS TIME LOOKING FOR JOE. JOE WAS OUT ON THE ROAD, HE WAS UPSET FELT MAYBE HE SHOULD GO TO THE MAYOR TO GET THIS RESOLVED. I EXPLAINED TO HIM THAT IT IS BEST TO CALL THE OFFICE BEFORE COMING IN TO MAKE SURE JOE WAS AVAILABLE. HE FELT THE WATER BILL WAS TO HIGH AND THERE WAS NO WAY THE WATER WENT THROUGH THE METER (I SAW KELLI'S NOTES GAVE HIM A CUSTOMER COMPLAINT LETTER AND TOLD HIM THE BOARD MEETS EVERY THIRD TUESDAY AND HIS COMPLAINT LETTER WOULD NEED TO BE SUBMITTED BY 6/9 TO BE PUT ON THE JUNE AGENDA). HE SAID HIS METER IS OLD AND THAT IT IS NOT READING ACCURATELY. I EXPLAINED TO HIM THAT THE METER'S ARE CHANGED OUT EVERY 8-10 YRS, BUT THE METERS DO NOT SPEED UP THEY SLOW DOWN OR STOP (SHOWED HIM THE METER ON DISPLAYED AND EXPLAINED THE MECHANICS INSIDE THE METER THAT WATER HAS TO FORCE THE CYLINDER INSIDE TO SPIN THE METER DIAL). HE RECEIVED A SHUT OFF NOTICE FOR THE 23RD, TOLD HIM THAT THE BILL WILL NEED TO BE PAID OR MAKE AN ARRANGEMENT BEFORE THAT DATE OR EXTEND THE DUE DATE TO NO LATER THAN 6/2 IF HE NEEDED A LITTLE MORE TIME. HE ASKED IF HE COULD HAVE 4 MONTHS TO PAY AND THAT ONLY GIVES HIM 10 DAYS TO PAY . EXPLAINED THAT THE BILL IS A 3/1 BILL AND HE ACTUALLY HAD ALMOST 90 DAYS TO PAY AND THAT IS THE BEST I COULD OFFER HIM AT THIS TIME. HE TOOK THE LETTER AND BEFORE HE LEFT I AGAIN REMINDED HIM THAT AN ARRANGEMENT OR PAYMENT MUST BE MADE OR PAID BEFORE THE 22ND OF MAY. HE NOTED HE UNDERSTOOD AND LEFT. |
| 5/17/2017 08:43 | 1250kmclaughlin | OWNER CAME IN TO QUESTION HIS HIGH 03/01/2017 BILL AGAIN. (21,465 C.F.) HE SAID ONE OF THE UNITS HAS BEEN EMPTY SINCE NOVEMBER 1st, 2016 & HE SHUT VALVE OFF BELOW THE TOILET WHEN THEY LEFT. I ASKED IF HE DID DYE STRIP TESTS ON ALL THE TOILETS. HE SAID YES. HE THEN PULLED OUT A LETTER FROM VALLEY WATER OF PLAINVILLE LETTING HIM KNOW HE HAD HIGH CONSUMPTION ON A PROPERTY THERE. HE WANTED TO KNOW WHY WE DIDN'T DO THAT FOR HIM. HIS READ BEFORE THIS ONE WAS 9,240 C.F. OUR THRESHOLD TO LET ME KNOW OF A HIGH READ IS SET AT 300% (OR IT WOULD BE A FULL TIME JOB GOING THRU ALL THE READS EVERY MONTH) & DID NOT MEET THE CRITERIA TO ALERT ME. NOTHING I SAID WAS SUFFICIENT FOR HIM. HE AT ONE POINT SAID WE SHOULDN'T BE CHARGING EVEN IF THERE WAS A LEAK. I TOLD HIM ANYTHING THAT GOES THRU THE METER IS BILLABLE. HE SAID IT SHOULD KNOW WHETHER HE IS USING AN OUTSIDE HOSE WHICH HE AGREES IS BILLABLE VS. IF HIS FAUCET IS JUST DRIPPING. I TOLD HIM THE METER'S ONLY JOB IS TO RECORD THE AMOUNT THAT IS PULLED THRU IT. HE SAID BASED ON PRESSURE IT SHOULD KNOW. AT THAT POINT, I GAVE HIM JOE'S CARD & SAID HE COULD SPEAK TO HIM BUT I WAS SURE JOE WAS GOING TO ALSO TELL HIM THAT HIS ONLY RECOURSE WOULD BE TO EXPLAIN HIS SIDE TO THE BOARD OF COMMISSIONERS IF HE STILL INSISTS ON GETTING ANY RELIEF ON THIS BILL. |

| | | |
|---|---|---|
| 2/28/2017 16:31 | 1250heidicaruso | RCF CUSTOMER ASKINRCF CUSTOMER ASKING ABOUT HIS BILL... HE WAS NOT HAPPY AND STARTED ASKING WHAT WE DO HERE TO MAKE HIS WATER BILL GO SO HIGH- NO ONE LIVES THERE HE SHOULDN'T HAVE SUCH A HIGH BILL. I EXPLAINED THAT HE CAN COME GET DYE STRIPS TO TEST THE TOILETS- SINCE NO ONE IS LIVING THERE I SUGGEST HE CHECK THE METER THEN GO BACK AND READ AGAIN IN FEW HOURS TO VERIFY A LEAK- THEN HE SAID IT'S ONLY ONE UNIT THAT IS EMPTY AND THE OTHER UNIT HAS ONE PERSON SO THEY DON'T USE THAT MUCH WATER. I INSTRUCTED HIM TO COME GET DYE STRIPS- HE WAS ADAMANT THAT HE SOLD ALL HIS OTHER PROPERTIES B/C THE BWD GIVES HIM NOTHING BUT PROBLEMS WITH HIS WATER BILLS AND ITS OUR METERS THAT ARE BAD. I PATIENTLY EXPLAINED HOW THE METERS WORK; THEY REQUIRE WATER, ETC. HE JUST KEPT OVER TALKING ME INSISTING IT'S US SETTING HIM UP. I ASKED IF THERE WAS NOTHING ELSE I COULD DO THEN I WAS GOING TO HANG UP BUT REITERATED HE COME IN FOR DYE STRIPS... G ABOUT HIS BILL... HE WAS NOT HAPPY AND STARTED ASK |

# BRISTOL WATER AND SEWER DEPARTMENT, CT

## UB Consumption History Report

| Account # / Service | Man | Meter # | Customer / Cd | Name / Read Date | By | Bill# | Parcel / Curr Read | Usage | Repl Usage | Location / Billed Usage | Charge Amt | Billed Amt | Status / Days |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0101646000 | | | 3254 | SAIMA WAHAJ | | | | | | 32 CONLON ST | | | CURRENT |
| 1000 | 1 | PRO 80027283 | A | 11/06/2023 | | 984573 | 76,072 | 2,528 | 0 | 2,528 | 70.28 | 495.18 | 95 |
| 1000 | 1 | PRO 80027283 | A | 08/03/2023 | | 965686 | 73,544 | 5,029 | 0 | 5,029 | 139.81 | 564.71 | 91 |
| 1000 | 1 | PRO 80027283 | A | 05/04/2023 | | 946841 | 68,515 | 10,302 | 0 | 10,302 | 286.40 | 447.90 | 91 |
| 1000 | 1 | PRO 80027283 | A | 02/02/2023 | | 928029 | 58,213 | 12,336 | 0 | 12,336 | 342.94 | 504.44 | 91 |
| 1000 | 1 | PRO 80027283 | A | 11/03/2022 | | 909251 | 45,877 | 13,839 | 0 | 13,839 | 384.72 | 546.22 | 91 |
| 1000 | 1 | PRO 80027283 | A | 08/04/2022 | | 890397 | 32,038 | 10,602 | 0 | 10,602 | 294.74 | 456.24 | 93 |
| 1000 | 1 | PRO 80027283 | A | 05/03/2022 | | 871562 | 21,436 | 2,614 | 0 | 2,614 | 72.67 | 243.68 | 89 |
| 1000 | 1 | PRO 80027283 | A | 02/03/2022 | | 852785 | 18,822 | 3,497 | 0 | 3,497 | 97.22 | 268.23 | 92 |
| 1000 | 1 | PRO 80027283 | A | 11/03/2021 | | 834040 | 15,325 | 3,629 | 0 | 3,629 | 100.89 | 271.90 | 91 |
| 1000 | 1 | PRO 80027283 | A | 08/04/2021 | | 815257 | 11,696 | 3,390 | 0 | 3,390 | 94.24 | 265.25 | 91 |
| 1000 | 1 | PRO 80027283 | A | 05/05/2021 | | 796490 | 8,306 | 1,909 | 0 | 1,909 | 53.07 | 123.17 | 90 |
| 1000 | 1 | PRO 80027283 | A | 02/04/2021 | | 777794 | 6,397 | 3,816 | 0 | 3,816 | 106.09 | 176.19 | 91 |
| 1000 | 1 | PRO 80027283 | A | 11/05/2020 | | 759123 | 2,581 | 2,575 | 0 | 2,575 | 71.59 | 141.69 | 66 |
| 1000 | 1 | PRO 80027283 | | 08/31/2020 | | 759123 | 162,220 | 0 | 0 | 0 | 71.59 | 141.69 | 27 |
| 1000 | 1 | NEPT83270107 | A | 08/04/2020 | | 740365 | 162,220 | 0 | 0 | 0 | .00 | 70.10 | 92 |
| 1000 | 1 | NEPT83270107 | A | 05/04/2020 | | 721661 | 162,220 | 0 | 0 | 0 | .00 | 153.40 | 90 |
| 1000 | 1 | NEPT83270107 | A | 02/04/2020 | | 703060 | 162,220 | 430 | 0 | 430 | 11.95 | 165.35 | 92 |
| 1000 | 1 | NEPT83270107 | A | 11/04/2019 | | 684487 | 161,790 | 2,440 | 0 | 2,440 | 67.83 | 221.23 | 91 |
| 1000 | 1 | NEPT83270107 | A | 08/05/2019 | | 665832 | 159,350 | 3,325 | 0 | 3,325 | 92.44 | 245.84 | 95 |
| 1000 | 1 | NEPT83270107 | A | 05/02/2019 | | 647189 | 156,025 | 2,825 | 0 | 2,825 | 70.63 | 264.28 | 86 |
| 1000 | 1 | NEPT83270107 | A | 02/05/2019 | | 628633 | 153,200 | 3,225 | 0 | 3,225 | 80.63 | 274.28 | 92 |
| 1000 | 1 | NEPT83270107 | A | 11/05/2018 | | 610061 | 149,975 | 2,435 | 0 | 2,435 | 60.88 | 254.53 | 95 |
| 1000 | 1 | NEPT83270107 | A | 08/02/2018 | | 591486 | 147,540 | 1,470 | 0 | 1,470 | 36.75 | 230.40 | 91 |
| 1000 | 1 | NEPT83270107 | A | 05/03/2018 | | 572879 | 146,070 | 2,635 | 0 | 2,635 | 65.88 | 263.95 | 87 |
| 1000 | 1 | NEPT83270107 | A | 02/05/2018 | | 554372 | 143,435 | 1,725 | 3,370 | 5,095 | 127.38 | 325.45 | 31 |

City of Bristol
Office of Town and City Clerk
111 North Main Street
Bristol, Connecticut 06010

To: Town & City Clerk

From: Board of Sewer Commissioners
(Name of Board or Commission)

Contact Person: Robert J. Longo, Superintendent  Telephone Number: 860-582-7431

Address: 119 Riverside Ave., Bristol, CT 06010  E-mail Address: robertlongo@bristolct.gov

In compliance with Section 1-225 of the Connecticut General Statutes the following is a listing of dates of the regular meetings of the Bristol Board of Sewer Commissioners.
(Name of Board or Commission)

| MONTH | DATE/DATES | TIME & PLACE OF MEETING |
|---|---|---|
| | | |
| **JANUARY 2024** | Tuesday, 01/16/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **FEBRUARY** | Tuesday, 02/20/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **MARCH** | Tuesday, 03/19/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **APRIL** | Tuesday, 04/16/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **MAY** | Tuesday, 05/21/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **JUNE** | Tuesday, 06/18/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **JULY** | Tuesday, 07/16/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **AUGUST** | Tuesday, 08/20/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **SEPTEMBER** | Tuesday, 09/17/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **OCTOBER** | Tuesday, 10/15/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **NOVEMBER** | Tuesday, 11/19/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **DECEMBER** | Tuesday, 12/17/24 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |
| **JANUARY 2025** | Tuesday, 01/21/25 | 6:00 PM – Filtration Plant, 1080 Terryville Avenue |

**Yours very truly,**

________________________________________ **Chairman**
**(Signature)**

________________________________________ **Secretary**
**(Signature)**

________________________________________
**(Date)**