



BOARD OF WATER COMMISSIONERS

Regular Meeting Agenda

Tuesday, March 18, 2025 6:15 p.m.

Meeting will be held at the Bristol Water & Sewer Department, Water Filtration Plant, 1080 Terryville Ave., Bristol, CT. or join via Zoom: Meeting ID:845 169 6140, Passcode: 123456; Dial in: 1-929-205-6099.

1. Call to Order
2. Pledge of Allegiance
3. Moment of Silence
4. Approval of the minutes of the February 18, 2025 Regular Board Meeting
5. Approval of the Department Reports for the Month of February 2025
6. Public Participation
7. Customer Correspondence
 - A. 146 Farmington Ave.
 - B. 111 Debra Ln.
 - C. 44 Josephine Terr.
8. Committee Reports
 - A. Budget Committee
9. Immanuel Lutheran Church Easter Son-Rise Service
10. Investments
11. Superintendent's Report
12. Chairperson's Report
13. Old Business
14. New Business
15. Adjournment

Next Meeting: Tuesday, April 15, 2025 6:15 p.m.

BOARD OF WATER COMMISSION

FEBRUARY 18, 2025 - REGULAR MEETING

PRESENT: Chairperson Phelan; Commissioners Dunn, Ferrier, Porrini and Cunningham;
Council Liaison Jacqueline Olsen.

STAFF PRESENT: Superintendent Longo Dawn LaBella, Office Manager.

1) CALL TO ORDER.

Chairperson Phelan called the meeting of the Board of Water Commission to order at 6:36 p.m.

2) PLEDGE OF ALLEGIANCE.

3) MOMENT OF SILENCE.

4) APPROVAL OF THE MINUTES OF THE DECEMBER 17, 2024 REGULAR MEETING.

On motion of Commissioner Dunn and seconded, it was unanimously voted to approve the December 17, 2024 regular meeting minutes as presented.
Motion passed.

5) APPROVAL OF THE DEPARTMENT REPORTS FOR THE MONTH OF DECEMBER 2024.

On motion of Commissioner Dunn and seconded, it was unanimously voted to approve the December 2024 Department Reports as presented.
Motion passed.

6) APPROVAL OF THE DEPARTMENT REPORTS FOR THE MONTH OF JANUARY 2025.

On motion of Commissioner Dunn and seconded, it was unanimously voted to approve the January 2025 Department Reports as presented.
Motion passed.

7) PUBLIC PARTICIPATION.

None.

8) CUSTOMER CORRESPONDENCE.

A. 416 South St.: Customer requested waiver on General Bill Invoice 16500 and all penalties incurred.

On motion of Commissioner Dunn and seconded, it was unanimously voted to offer the customer at 416 South St. a payment plan.
Motion passed.

B. 64 Cabot St.: Customer requested the reimbursement for the \$175.00 reinstatement fee.

On motion of Commissioner Dunn and seconded, it was unanimously voted that no relief be given.
Motion passed.

C. 102 Norwood Rd.: Customer requested late penalty fees be waived.

On motion of Commissioner Dunn and seconded, it was unanimously voted that no relief be given.
Motion passed.

9) COMMITTEE REPORTS.

A. Budget Committee - No action taken.

10) INVESTMENTS.

None.

11) SUPERINTENDENTS REPORT.

No action taken.

12) CHAIRPERSONS REPORT.

No action taken.

13) OLD BUSINESS.

None

14) NEW BUSINESS.

None.

15) ADJOURNMENT.

At 7:19 p.m., on motion of Commissioner Dunn and seconded, it was unanimously voted to adjourn.

ATTEST: _____

Renee M. LaMarre
Water & Sewer Administrative Assistant

BRISTOL WATER DEPARTMENT

FEBRUARY 2025

WATER BILLING

Water Bills rendered February 2025	<u>\$713,964.72</u>
Water Bills remaining unpaid as of February 2025	<u>\$428,207.01</u>

PRECIPITATION

For the Month	<u>3.19 "</u>	Normal	<u>2.60 "</u>	Departure from Normal	<u>0.59 "</u>
For the Year	<u>4.77 "</u>	Normal	<u>5.60 "</u>	Departure from Normal	<u>-0.83 "</u>

RESERVOIR CAPACITY

Total Available Capacity - February 2025	<u>1,113,350,000</u>	Gallons	<u>87.092%</u>
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PRODUCTION

Monthly Production - February 2025	<u>141,270,240</u>	Gallons
Monthly Production - February 2024	<u>142,848,760</u>	Gallons

CASH STATEMENT WATER	
BALANCE: JAN 1 2025	3,988,518.33
REVENUE:	
ACCOUNTS RECEIVABLE	792,754.41
SERVICE ACCOUNTS	28,142.02
FINES	1,000.00
SEWER ACCOUNTS	680,209.96
LIENS	981.10
PENALTIES	4,430.01
REMOVE METER	
CLOSING COSTS	7,125.00
REINSTATE FEES	8,125.00
ASSESSMENTS	
ADMIN FEE/LIENS (WPC)	630.00
LAND LEASE	2,460.54
CELL TOWER LEASE	17,294.91
SCRAP METAL SALES	
TIMBER SALES	
STATE BOND TRANSFERS	619,652.34
TOTAL REVENUE:	2,162,805.29
TOTAL REVENUE SUPER NOW CHECKING ACCOUNT	2,162,805.29
DISBURSEMENTS (VOUCHERS):	1,242,587.16
TRANSFERS:	
SEWER TRANSFER (BWSD)	680,209.96
TRANSFER TO PROCUREMENT ACCOUNT	10,000.00
<u>ACCOUNT BALANCES:</u>	
SUPER NOW CHECKING ACCOUNT	
BALANCE: JAN 31 , 2025	4,218,526.50
GOALS ENABLING FUND	
BALANCE: FEB 28 , 2025	5,698,880.36
CONSTRUCTION ACCOUNT	
BALANCE: FEB 1, 2025	156,704.89
DEPOSIT	1,950.00
DISBURSEMENTS	(22,872.89)
BALANCE: FEB 28, 2025	135,782.00
PAYROLL CASH ACCOUNT	
BALANCE: FEB 1, 2025	186,461.36
DEPOSIT	253,542.19
DISBURSEMENTS	(251,199.00)
BALANCE: FEB 28 , 2025	188,804.55

2024 2025 BRISTOL WATER DEPARTMENT BUDGET												
Feb-25		APPROVED BUDGET 2024 2025	EXPENDED JULY 2024 2025	EXPENDED AUGUST 2024 2025	EXPENDED SEPTEMBER 2024 2025	EXPENDED OCTOBER 2024 2025	EXPENDED NOVEMBER 2024 2025	EXPENDED DECEMBER 2024 2025	EXPENDED JANUARY 2024 2025	EXPENDED FEBRUARY 2024 2025	EXPENDED TO DATE 2024 2025	% TO DATE 2024 2025
CLASSIFICATION												
SALARIES	\$	2,976,773.70	\$311,930.10	\$223,475.61	\$218,195.23	\$339,055.57	\$224,781.22	\$205,209.29	\$213,064.80	\$217,930.86	\$1,953,642.68	65.63%
FRINGE BENEFITS	\$	1,628,704.00	\$22,091.14	\$207,103.81	\$111,538.72	\$117,450.90	\$111,390.61	\$110,050.67	\$110,467.83	\$113,683.54	\$903,777.22	55.49%
OPERATING SERVICES	\$	2,830,260.00	\$122,405.74	\$303,715.82	\$176,565.03	\$224,030.93	\$221,709.93	\$142,468.74	\$120,258.35	\$137,013.45	\$1,448,167.99	51.17%
MATERIALS & SUPPLIES	\$	1,242,158.00	\$102,337.78	\$99,053.09	\$138,437.23	\$128,133.59	\$110,452.72	\$69,222.49	\$233,048.57	\$103,189.20	\$983,874.67	79.21%
CAPITAL OUTLAY	\$	2,561,014.00	\$0.00	\$145,751.20	\$6,785.00	\$2,464.62	\$43,800.00	\$0.00	\$35,650.00	\$25,334.72	\$259,785.54	10.14%
GRAND TOTAL	\$	11,238,899.70	\$558,764.76	\$979,099.53	\$651,521.21	\$811,135.61	\$712,134.48	\$526,951.19	\$712,489.55	\$597,151.77	\$5,549,248.10	49.38%
OPERATING SERVICES												
LIGHT & POWER	\$	574,558.00	\$3,518.66	\$48,752.32	\$49,039.98	\$97,313.98	\$45,503.84	\$21,622.11	\$55,981.51	\$53,570.10	\$365,302.50	63.58%
TELEPHONE	\$	24,240.00	\$1,523.09	\$908.71	\$1,155.47	\$2,264.53	\$1,850.67	\$1,441.52	\$1,442.19	\$1,386.39	\$11,952.57	49.31%
POSTAGE	\$	30,300.00	\$4,023.71	\$4,000.00	\$4,000.00	\$4,350.00	\$22.24	\$8,000.00	\$4,033.36	\$610.00	\$29,039.31	95.84%
ADVERTISING	\$	1,000.00			\$312.00						\$312.00	31.20%
CLOTHING/UNIFORMS	\$	6,700.00	\$460.29		\$450.92	\$529.42	\$243.03	\$496.16	\$159.47	\$966.12	\$3,305.41	49.33%
MAINTENANCE/SERVICE	\$	78,470.00	\$718.42	\$3,249.66	\$1,232.74	\$785.41	\$1,702.94	\$30,511.15	\$918.90	\$39,119.22	\$39,119.22	49.85%
LEASE	\$	16,509.00	\$1,319.61		\$2,071.44	\$1,488.89	\$169.28	\$1,440.38	\$1,488.88	\$169.28	\$8,147.76	49.35%
CONFERENCE & MEMBERSHIP	\$	34,950.00		\$1,050.20	\$3,499.01	\$730.57	\$1,040.00	\$746.00	\$5,398.65	\$672.00	\$13,126.43	37.56%
TAXES	\$	605,783.00	\$46,761.98	\$46,761.98	\$46,761.98	\$46,761.98	\$46,761.98	\$46,761.98	\$280,571.88	\$23,248.42	\$280,571.88	46.32%
PROFESSIONAL SERVICES	\$	289,220.00	\$47,969.21	\$36,359.06	\$46,384.86	\$37,189.19	\$16,124.60	\$18,417.76	\$15,358.62	\$241,031.72	\$241,031.72	83.34%
LIENS	\$	4,300.00	\$415.00	\$335.00		\$795.00		\$225.00	\$285.00	\$615.00	\$2,670.00	62.09%
MISCELLANEOUS	\$	6,570.00		\$357.15	\$357.15	\$1,268.34	\$357.15	\$1,469.60	\$357.15	\$410.55	\$4,577.09	69.67%
CONTRACTOR SERVICES	\$	621,600.00	\$6,268.69	\$59,087.99	\$1,232.74	\$25,662.95	\$101,207.12	\$4,610.00	\$21,393.54	\$6,479.70	\$224,709.99	36.15%
DEBT SERVICES	\$	133,250.00	\$6,727.08	\$54,352.08	\$6,727.08	\$6,727.08	\$6,727.08	\$6,727.08	\$11,977.08	\$6,727.08	\$106,691.64	80.07%
SEWER USE FEE	\$	10,800.00	\$2,700.00			\$2,700.00			\$8,100.00	\$2,700.00	\$8,100.00	75.00%
NEW BRITAIN AGREEMENT	\$	392,000.00		\$48,501.67	\$14,582.40	\$5,483.59			\$1,464.00	\$39,478.81	\$109,510.47	27.94%
TOTAL OPERATING SERVICES	\$	2,830,250.00	\$122,405.74	\$303,715.82	\$176,565.03	\$224,030.93	\$221,709.93	\$142,468.74	\$120,258.35	\$137,013.45	\$1,448,167.99	51.17%
SUPPLIES AND MATERIALS												
MOTOR FUELS	\$	62,857.00	\$5,161.95	\$6,900.70	\$12,062.65	\$5,009.17	\$5,945.64	\$4,692.52	\$5,762.83	\$6,152.52	\$51,687.98	82.23%
OFFICE SUPPLIES	\$	33,285.00	\$9,726.25	\$1,358.21	\$1,123.99	\$1,977.19	\$1,915.60	\$5,983.52	\$561.54	\$2,168.76	\$24,815.06	74.56%
MAINTENANCE SUP & MATERIALS	\$	484,000.00	\$38,351.47	\$26,412.36	\$82,845.54	\$70,198.57	\$40,732.63	\$27,786.26	\$46,653.32	\$48,150.92	\$381,131.07	78.75%
MV PARTS & SUPPLIES	\$	15,150.00	\$364.57	\$1,162.45	\$160.03	\$2,650.90	\$108.89	\$1,088.25	\$2,012.94	\$2,247.52	\$9,795.55	64.66%
MV SERVICE & REPAIRS	\$	44,000.00	\$357.77	\$2,688.60	\$6,633.37	\$5,500.03	\$752.75	\$11,862.86	\$265.00	\$62.00	\$28,122.38	63.91%
FUEL OIL	\$	44,963.00		\$620.14	\$5,893.53				\$6,875.18	\$6,875.18	\$19,470.51	43.30%
CHEMICAL TREATMENT	\$	284,200.00	\$37,333.69	\$48,868.55	\$18,676.04	\$31,755.65	\$49,955.13	\$11,727.42	\$56,425.00	\$16,081.14	\$270,822.62	95.29%
INSURANCE	\$	273,703.00	\$11,042.08	\$11,042.08	\$11,042.08	\$11,042.08	\$11,042.08		\$121,367.94	\$21,451.16	\$198,029.50	72.35%
TOTAL SUPPLIES & MATERIALS	\$	1,242,158.00	\$102,337.78	\$99,053.09	\$138,437.23	\$128,133.59	\$110,452.72	\$69,222.49	\$233,048.57	\$103,189.20	\$983,874.67	79.21%
CAPITAL OUTLAY												
CAPITAL EQUIPMENT	\$	300,000.00		\$0.00							\$0.00	0.00%
CAPITAL OUTLAY	\$	1,734,750.00		\$53,081.90					\$30,325.00		\$83,406.90	4.81%
MISC. UTILITY ASSETS	\$	526,264.00		\$92,669.30	\$6,785.00	\$2,464.62	\$43,800.00		\$5,325.00	\$25,334.72	\$176,378.64	33.52%
CAPITAL OUTLAY TOTAL	\$	2,561,014.00	\$0.00	\$145,751.20	\$6,785.00	\$2,464.62	\$43,800.00	\$0.00	\$35,650.00	\$25,334.72	\$259,785.54	10.14%
GRAND TOTAL	\$	11,238,899.70	\$558,764.76	\$979,099.53	\$651,521.21	\$811,135.61	\$712,134.48	\$526,951.19	\$712,489.55	\$597,151.77	\$5,549,248.10	49.38%

CITY OF BRISTOL WATER DEPARTMENT CAPITAL OUTLAY BUDGET YEAR 2024-25												
	BUDGET REQUEST 2024-2025	EXPENDED JULY 2024	EXPENDED AUG 2024	EXPENDED SEPT 2024	EXPENDED OCT 2024	EXPENDED NOV 2024	EXPENDED DEC 2024	EXPENDED JAN 2025	EXPENDED FEB 2025	EXPENDED TO- DATE		
CAPITAL EQUIPMENT												
10 WHEEL DUMP TRUCK	\$300,000.00									\$0.00		
										\$0.00		
										\$0.00		
										\$0.00		
TOTAL CAPITAL EQUIPMENT	\$300,000.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		
UTILITY ASSETS												
DISTRIBUTION SECTION												
(3) Demo Saws	\$3,000.00											
(2) Pipe Locators	\$7,130.00											
Signage	\$3,000.00											
Mueller Power Operator	\$5,400.00		\$10,325.00					\$5,325.00				
(3) Pin Locators	\$2,964.00									\$15,650.00		
Tri Pod and Blower	\$4,000.00									\$0.00		
Regulator Pit Main	\$30,000.00									\$0.00		
Road Saw	\$4,000.00									\$0.00		
Plate Compactor	\$5,000.00									\$0.00		
Portable Generators	\$6,000.00			\$6,785.00						\$6,785.00		
Snow Blower	\$3,000.00									\$7,947.00		
TOTAL UTILITY ASSETS DISTRIBUTION SECTION	\$73,494.00	\$0.00	\$10,325.00	\$6,785.00	\$0.00	\$0.00	\$0.00	\$5,325.00	\$7,947.00	\$30,382.00		
METER SHOP SECTION												
5/8" Meters 650@158	\$102,700.00											
Transmitters 500 @140.00	\$70,000.00		\$14,756.90			\$15,800.00			\$15,800.00	\$46,356.90		
1 1/2" T-10 METER (10)	\$7,754.00		\$28,000.00			\$28,000.00				\$56,000.00		
1" T-10 METER (10)	\$3,631.00				\$2,464.62					\$2,464.62		
2" T-10 METER (10)	\$9,946.00									\$1,587.72		
2" UME	\$15,043.00									\$0.00		
3" NEPTUNE TR/FLO COMPUND UME	\$2,564.00									\$0.00		
3/4" T-10 METER(20)	\$1,283.00									\$0.00		
R900 Belt Clip Transceiver	\$5,231.00									\$0.00		
Schonestedt Model GA-52Cx (2)	\$15,043.00									\$0.00		
6" DETECTOR CHECK	\$2,175.00									\$0.00		
	\$7,000.00									\$0.00		
TOTAL UTILITY ASSETS METER SHOP SECTION	\$242,370.00	\$0.00	\$42,756.90	\$0.00	\$2,464.62	\$43,800.00	\$0.00	\$0.00	\$17,387.72	\$106,409.24		

CITY OF BRISTOL WATER DEPARTMENT											
CAPITAL OUTLAY BUDGET YEAR 2024-25											
WATER TREATMENT PLANT SECTION											
Rebuild Hill Street Pump											\$0.00
Rebuild High Service Pump	\$65,000.00										\$0.00
LMI Chemical Feed Pump	\$55,000.00										\$0.00
PLC and Analyzer Feed Pump	\$10,000.00										\$0.00
Chemical Feed Maintenance Parts	\$15,000.00										\$0.00
Peristaltic Chemical Feed Pump	\$15,000.00										\$0.00
Turbidity Meter	\$10,000.00										\$0.00
Flow Meter	\$12,000.00										\$0.00
Chlorine Analyzer	\$9,000.00										\$0.00
TOTAL UTILITY ASSETS WATER TREATMENT PLANT	\$206,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
WATERSHED SECTION											
2-Sihl MS271 Chainsaws											\$0.00
Sihl HS56 Hedge Trimmer	\$1,200.00										\$0.00
Game Cameras	\$500.00										\$0.00
Chainsaw Chain Breaker and Spinner	\$1,500.00										\$0.00
	\$1,200.00										\$0.00
TOTAL UTILITY ASSETS WATERSHED SECTION	\$4,400.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
OFFICE SECTION											
TOTAL UTILITY ASSETS OFFICE SECTION	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL UTILITY ASSETS	\$526,264.00	\$0.00	\$53,081.90	\$6,785.00	\$2,464.62	\$43,800.00	\$0.00	\$5,325.00	\$25,334.72	\$136,791.24	

2025 SHUT-OFFS BREAKDOWN

Still off to date for non-pay: (37)

MONTH/ DISTRICT	TERMINATION LETTERS SENT	DOOR HANGERS DELIVERED	# ACCTS. OUTSTANDING @ START OF SHUT-OFF DAY	# ACCTS. ACTUALLY SHUT-OFF THROUGHOUT SHUT-OFF DAY	# ACCTS. STILL OFF @ END OF SHUT-OFF DAY	# ACCTS. THAT REMAINED OFF @ END OF MONTH
JANUARY 03	488	N/A	81	52	16	6
FEBRUARY 2024	380	269	42	28	11	5
FEBRUARY 01	346	N/A	67	48	13	4
MARCH 02	409	N/A				
APRIL 03						
MAY 01						
JUNE 02						
JULY 03						
AUGUST 01						
SEPTEMBER 02						
OCTOBER 03						
NOVEMBER 01						
DECEMBER 02						

BEFORE RECEIVING A TERMINATION LETTER, THE CUSTOMER HAS RECEIVED THEIR ORIGINAL BILL PLUS A SECOND AND THIRD NOTICE.
 Example: Invoiced 8/1, 2nd Notice 9/1, 3rd Notice 10/1. THE TERMINATION LETTER IS SENT APPROX. 1 WEEK AFTER 3RD NOTICE. DOOR HANGERS FOLLOW
 IN 1-2 WEEKS WITH SHUT-OFF DAY 1 WEEK LATER.



What are you looking for?

Current Monthly Summary ★

Current Month Payment Summary

Payment Type	Number Of Transactions	Total Paid
PayPal	95	\$15,375.90
Credit/Debit Card	1099	\$193,148.88
PayPal Credit	5	\$1,089.69
EFT (Check)	350	\$66,236.76
Venmo	7	\$1,207.55
Online Bank Direct	294	\$46,820.66
Total	1850	\$323,879.44

Monthly Invoice Summary

Invoice Count
No records to display.

Paperless Statistics

Invoice Type	Paperless
Water	6968

Auto-Pay Statistics

Invoice Type	AutoPay
Water	3746

Customer Registration Statistics

Customer Count	Registered Count	Registered %
22347	10974	49.11

Pay By Text Registration Statistics

Customer Count	Registered Count	Registered %
4896	3740	76.39



Renee LaMarre

From: BristolWater
Sent: Monday, March 3, 2025 6:57 AM
To: Renee LaMarre
Cc: Dawn Labella
Subject: FW: Water Bill Adjustment Request

-----Original Message-----

From: Robert Ouellette <rjoct@hotmail.com>
Sent: Sunday, March 2, 2025 2:57 PM
To: BristolWater <BristolWater@bristolct.gov>
Subject: Water Bill Adjustment Request

Account Number: 0302214000
Billing Date: 02/01/2025
Bill Number: 1069230
Property Location: 146 Farmington Ave.
Amount: \$958.42
Status: Paid in Full

03/01/25

Dear Commissioners:

This letter is to request a partial refund / credit to the above mentioned bill.

The water heater burst in November, 2024. The building was vacant so it went undetected until I went in to do some repairs. I think it had been about a week since I was last in the building. I shut the water off. The heater is replaced.

I am requesting consideration of:

- 1) The water usage fee since none of it was really used.
- 2) The sewer usage fee since none of it went into any sewer drain. It all seeped out through cracks in the basement floor.
- 3) My concerns about increased year round usage fees due to my high usage in this winter billing cycle.

Thank you for your consideration in these matters.

Sincerely,

Robert J. Ouellette, Jr.

Sent from my iPhone

ROBERT OUELLETTE - 146 FARMINGTON AVE
ACCT# 0302214000

DATE	TIME	USER	TEXT
01/10/25	11:12	1250kmclaughlin	HC PC SENT. (13,465 C.F.) ** 2/10/2025 DR. OUELLETTE CALLED IN RESPONSE TO THE POSTCARD. HE APPRECIATED THE HEADS UP BUT ALREADY KNEW IT WAS DUE TO THE HOT WATER HEATER BREAKING/LEAKING. HE WANTED TO KNOW IF THERE WAS ANYTHING WE COULD DO ON THE BILL. I LET HIM KNOW THAT IF IT GOES THRU THE METER, IT'S BILLABLE. HE UNDERSTOOD THAT BUT QUESTIONED THE HIGH SEWER USAGE SINCE IT DIDN'T GO DOWN THE SEWER. I TOLD HIM WE HAD NO AUTHORITY HERE IN THE OFFICE TO REMOVE THAT. I WAS HONEST AND SAID I DIDN'T BELIEVE HE'D GET RELIEF BY WRITING TO THE BOARD BUT SAID IT WAS HIS ONLY OPTION FOR ANY CHANCE OF THAT. I FORWARDED THE GUIDELINES OF WRITING TO THE BOARD AND LET HIM KNOW IT WAS TOO LATE FOR THIS MONTH'S MEETING BUT IF HE GOT A LETTER/E-MAIL ON OR BEFORE MARCH 7th, 2025 IT WOULD BE ON THE MARCH MEETING AGENDA.
08/07/24	10:15	1250kmclaughlin	CHANGE MAILING ADDRESS - PER ROBERT OUELLETTE. HE ASKED TO HAVE THE BILL MAILED TO HIS HOME ADDRESS AGAIN @ 73 RUSTIC TER BRISTOL, CT AND TO REMOVE THE C/O DR. DEBORAH TERRY AS WELL.

BRISTOL WATER AND SEWER DEPARTMENT, CT



UB Consumption History Report

Account #	Customer #	Name	Read Date	By	Bill#	Parcel	Usage	Repl	Usage	Location	Charge Amt	Status
Service	Man	Meter #				Curr	Read			Billed	Billed Amt	Days
211681ROBERT OUELLETTE												
0302214000										146 FARMINGTON AVE		CURRENT
1000	1	NEPT79438840	A	01/02/2025	1069230	156,620		13,465	0	13,465	441.65	91
											958.42	
1000	1	NEPT79438840	A	10/03/2024	1050310	143,155		830	0	830	27.22	93
											129.56	
1000	1	NEPT79438840	A	07/02/2024	1031327	142,325		430	0	430	14.10	91
											103.32	
1000	1	NEPT79438840	A	04/02/2024	1012397	141,895		945	0	945	26.27	90
											111.72	
1000	1	NEPT79438840	A	01/03/2024	993609	140,950		995	0	995	27.66	90
											114.60	
1000	1	NEPT79438840	A	10/05/2023	974733	139,955		890	0	890	24.74	92
											108.55	
1000	1	NEPT79438840	A	07/05/2023	955816	139,065		525	0	525	14.60	92
											87.54	
1000	1	NEPT79438840	A	04/04/2023	936916	138,540		500	0	500	13.90	90
											86.09	
1000	1	NEPT79438840	A	01/04/2023	918128	138,040		465	0	465	12.93	92
											84.08	
1000	1	NEPT79438840	A	10/04/2022	899278	137,575		385	0	385	10.70	91
											79.91	
1000	1	NEPT79438840	A	07/05/2022	880373	137,190		390	0	390	10.84	91
											80.05	
1000	1	NEPT79438840	A	04/05/2022	861499	136,800		650	0	650	18.07	92
											94.73	
1000	1	NEPT79438840	A	01/03/2022	842695	136,150		360	0	360	10.01	91
											79.22	
1000	1	NEPT79438840	A	10/04/2021	823849	135,790		835	0	835	23.21	88
											105.38	
1000	1	NEPT79438840	A	07/08/2021	804979	134,955		615	0	615	17.10	94
											92.72	
1000	1	NEPT79438840	A	04/05/2021	786197	134,340		410	0	410	11.40	91
											80.91	
1000	1	NEPT79438840	A	01/04/2021	767464	133,930		790	0	790	21.96	91
											102.79	
1000	1	NEPT79438840	A	10/05/2020	748695	133,140		370	0	370	10.29	91
											79.50	
1000	1	NEPT79438840	A	07/06/2020	729837	132,770		445	0	445	12.37	95
											82.92	
1000	1	NEPT79438840	A	04/02/2020	711093	132,325		675	0	675	18.77	90
											96.18	
1000	1	NEPT79438840	A	01/03/2020	692485	131,650		590	0	590	16.40	92
											91.27	
1000	1	NEPT79438840	A	10/03/2019	673818	131,060		820	0	820	22.80	92
											104.53	
1000	1	NEPT79438840	A	07/03/2019	655103	130,240		490	0	490	13.62	90
											85.51	
1000	1	NEPT79438840	A	04/04/2019	636410	129,750		460	0	460	11.50	91
											74.44	
1000	1	NEPT79438840	A	01/03/2019	617841	129,290		190	0	190	4.75	91
											66.00	

BRISTOL WATER AND SEWER DEPARTMENT, CT

146 FARMINGTON AVE

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Name	Type	Chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
0302214000 146		FARMINGTON AVE						
		211681ROBERT OUELLETTE			BRIS CT 06010-4218	.00	.00	.00
	02/12/2025	Payment	CHECK		-958.42	.00	.00	
	02/01/2025	Charge			958.42	.00	958.42	
	11/12/2024	Payment	CHECK	756	-129.56	.00	.00	
	11/01/2024	Charge			129.56	.00	129.56	
	09/04/2024	Payment	BANK XFER		-106.32	.00	.00	
	09/03/2024	Penalty			3.00	.00	106.32	
	08/01/2024	Charge			103.32	.00	103.32	
	06/10/2024	Payment	BANK XFER		-114.72	.00	.00	
	05/31/2024	Penalty			3.00	.00	114.72	
	05/01/2024	Charge			111.72	.00	111.72	
	02/16/2024	Payment	BANK XFER		-114.60	.00	.00	
	02/01/2024	Charge			114.60	.00	114.60	
	01/13/2024	Payment	BANK XFER		-117.55	.00	.00	
	01/02/2024	Penalty			3.00	.00	117.55	
	12/01/2023	Penalty			3.00	.00	114.55	
	11/01/2023	Charge			108.55	.00	111.55	
	10/02/2023	Payment	BANK XFER		-90.54	.00	3.00	
	10/02/2023	Penalty			3.00	.00	93.54	
	08/31/2023	Penalty			3.00	.00	90.54	
	08/01/2023	Charge			87.54	.00	87.54	
	05/26/2023	Payment	BANK XFER		-86.09	.00	.00	
	05/01/2023	Charge			86.09	.00	86.09	
	02/08/2023	Payment	BANK XFER		-84.08	.00	.00	
	02/01/2023	Charge			84.08	.00	84.08	



Renee LaMarre

From: BristolWater
Sent: Friday, December 6, 2024 11:16 AM
To: Renee LaMarre
Cc: Dawn Labella
Subject: FW: billing & late fee

From: Joanie Hermann <jhermann5328@gmail.com>
Sent: Friday, December 6, 2024 11:13 AM
To: BristolWater <BristolWater@bristolct.gov>
Subject: billing & late fee

RE: Hermann, J. 111 Debra Lane, Bristol, CT (single residence)

Regarding my last bill Of 11/01 with a second notice received 12/5/2024. I called Br.Water dept office to figure out how much the late fee is, it is not stated or broken down in any fashion at all on the Second Notice. The board of commissioners needs to address that lack of printed late fee breakdown. I was given this email address to **request the waiver of the \$3 fee**, as I have been caring for a family member with health issues, etc, my water bill was overlooked by 5 days. Historically, I pay this Bill on time.
(And I pay more than my "fair share" of water usage.)

I called back to water dept CSR for an additional question ... inquiring, in the future will Bristol Water dept, charge me a late fee for **any** small amount I would like to set up a quarterly Fixed amount in my banking Bill Pay Feature... if I miss a due date for the small amount remaining beyond the SET amount in my Bill Pay Feature,. I explained this to the Customer Rep on the phone and I was told **YES, I would pay a late fee(s), for any amount not paid on the due date.** I prefer not to pay over the amount each quarter and run a credit. I truly wish the department had a more flexible system. Eversource has a flexibility.

Joan R. Hermann
Customer in good standing for over 35 years

BRISTOL WATER AND SEWER DEPARTMENT, CT



111 DEBRA LN

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Type	Name	Chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
0310311000 111		DEBRA LN	214659JOAN HERMANN		BRIS CT 06010-2725	.00	126.17	126.17
	02/01/2025		Charge		123.17	.00	126.17	
	12/09/2024		Payment	BANK XFER	-129.57	.00	3.00	
	12/02/2024		Penalty		3.00	.00	132.57	
	11/01/2024		Charge		129.57	.00	129.57	
	08/28/2024		Payment	BANK XFER	-120.71	.00	.00	
	08/01/2024		Charge		120.71	.00	120.71	
	05/29/2024		Payment	BANK XFER	-95.70	.00	.00	
	05/01/2024		Charge		95.70	.00	95.70	
	02/27/2024		Payment	BANK XFER	-91.39	.00	.00	
	02/01/2024		Charge		91.39	.00	91.39	
	11/10/2023		Payment	BANK XFER	-117.38	.00	.00	
	11/01/2023		Charge		117.38	.00	117.38	
	08/31/2023		Reversal		98.89	.00	.00	
	08/31/2023		Payment	BANK XFER	-197.78	.00	-98.89	
	08/01/2023		Charge		98.89	.00	98.89	
	05/30/2023		Payment	BANK XFER	-100.95	.00	.00	
	05/01/2023		Charge		100.95	.00	100.95	
	03/03/2023		Payment	BANK XFER	-92.20	.00	.00	
	02/01/2023		Charge		92.20	.00	92.20	
	12/01/2022		Payment	BANK XFER	-97.62	.00	.00	
	11/01/2022		Charge		97.62	.00	97.62	
	08/31/2022		Payment	BANK XFER	-93.59	.00	.00	
	08/01/2022		Charge		93.59	.00	93.59	
	05/31/2022		Payment	BANK XFER	-120.57	.00	.00	

BRISTOL WATER AND SEWER DEPARTMENT, CT

111 DEBRA LN

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Name	Type	Chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
	05/01/2022		Charge		120.57	.00	120.57	
	02/28/2022		Payment	BANK XFER	-119.04	.00	.00	
	02/01/2022		Charge		119.04	.00	119.04	
	11/29/2021		Payment	BANK XFER	-121.49	.00	.00	
	11/01/2021		Charge		121.49	.00	121.49	
	08/30/2021		Payment	BANK XFER	-230.38	.00	.00	
	08/01/2021		Charge		230.38	.00	230.38	
	06/01/2021		Reversal		130.09	.00	.00	
	06/01/2021		Payment	BANK XFER	-260.18	.00	-130.09	
	05/01/2021		Charge		130.09	.00	130.09	
	03/01/2021		Payment	BANK XFER	-131.06	.00	.00	
	02/01/2021		Charge		131.06	.00	131.06	
	11/30/2020		Payment	BANK XFER	-129.54	.00	.00	
	11/01/2020		Charge		129.54	.00	129.54	
	08/27/2020		Payment	BANK XFER	-128.28	.00	.00	
	08/01/2020		Charge		128.28	.00	128.28	
	06/01/2020		Payment	BANK XFER	-115.37	.00	.00	
	05/01/2020		Charge		115.37	.00	115.37	
	02/28/2020		Payment	BANK XFER	-114.40	.00	.00	
	02/01/2020		Charge		114.40	.00	114.40	
	12/06/2019		Payment	BANK XFER	-2.99	.00	.00	
	12/03/2019		Payment	BANK XFER	-124.00	.00	2.99	
	12/02/2019		Penalty		3.00	.00	126.99	
	11/01/2019		Charge		123.99	.00	123.99	
	08/30/2019		Payment	BANK XFER	-110.37	.00	.00	
	08/01/2019		Charge		110.37	.00	110.37	



3-1-25

Allyson Tobias
44 Josephine Terrace
Bristol Ct. 06010
860-970-1445
tobiasallyson1966@gmail.com
Account# 0107472000

To: Robert Longo

I had my water shut off on 2-19-25, I paid \$55.64 on 2-15-25 by phone, failing to set up a payment plan as instructed on my termination notice!

my total bill to reinstate was \$230.⁰⁰ on 2-20-25.

Would you consider all of the \$175 - or a partial refund on the service restoration, at the next board meeting, since this was the first time in 18 years that this happened.

This was a poor judgement call on my part!

Sincerely,

Allyson Tobias

Enclosed is the processed payment confirmation



What are you looking for?

1

Customer Payment Information

2

Payment Options

3

Payment Confirmation

Payment Processed Successfully

Thank you for making an IC E-Payment. Trusted, secure e-payments.

PRINT 

Please review the transaction results below.

A receipt for this transaction has been sent via email if it was previously provided.

Payment Made To:	Bristol Water Department (860) 582-7431
Transaction Date/Time:	2/20/2025 1:38:47 PM
Payment Message:	APPROVED 023846
Account Number:	0107472000
Invoice Number:	1057401
Total Amount	\$230.00
Name:	THOMAS ALLYSON TOBIAS
Address:	44 JOSEPHINE TER BRISTOL CT 06010-6105
Email Address:	tobiasallyson1966@gmail.com
Payment Method:	Visa
Card Number	XXXXXXXXXXXX4739
Payment Type:	Water



THOMAS & ALLYSON TOBIAS
44 JOSEPHINE TERR - 0107472000

DATE	TIME	USER	TEXT
02/19/25	14:27	1250heidicaruso	PD IN FULL REINSTATED
02/19/25	10:19	1250heidicaruso	SHUT OFF FOR NP
02/12/14	09:04	1250heidicaruso	860-970-1445 ALLYSON WP NO CHECK

BRISTOL WATER AND SEWER DEPARTMENT, CT



44 JOSEPHINE TERR

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Name	Type	Chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
0107472000 44		JOSEPHINE TERR		202041THOMAS & ALLYSON TOBIAS				
				BRIS CT 06010-6105		.00	104.64	104.64
	03/01/2025	Charge			104.64	.00	104.64	
	02/20/2025	Payment	BANK XFER		-230.00	.00	.00	
	02/19/2025	Adj			175.00	.00	230.00	
	02/16/2025	Payment	BANK XFER		-55.64	.00	55.00	
	01/31/2025	Penalty			3.00	.00	110.64	
	12/31/2024	Penalty			3.00	.00	107.64	
	12/01/2024	Charge			104.64	.00	104.64	
	09/29/2024	Payment	BANK XFER		-107.10	.00	.00	
	09/01/2024	Charge			107.10	.00	107.10	
	08/16/2024	Payment	BANK XFER		-87.90	.00	.00	
	07/31/2024	Penalty			3.00	.00	87.90	
	07/01/2024	Penalty			3.00	.00	84.90	
	06/01/2024	Charge			81.90	.00	81.90	
	04/01/2024	Payment	BANK XFER		-81.49	.00	.00	
	03/01/2024	Charge			81.49	.00	81.49	
	01/07/2024	Payment	BANK XFER		-86.15	.00	.00	
	01/02/2024	Penalty			3.00	.00	86.15	
	12/01/2023	Charge			83.15	.00	83.15	
	10/02/2023	Payment	BANK XFER		-81.90	.00	.00	
	09/01/2023	Charge			81.90	.00	81.90	
	07/10/2023	Payment	BANK XFER		-88.45	.00	.00	
	07/03/2023	Penalty			3.00	.00	88.45	
	06/01/2023	Charge			85.45	.00	85.45	
	05/01/2023	Payment	BANK XFER		-87.76	.00	.00	

BRISTOL WATER AND SEWER DEPARTMENT, CT



44 JOSEPHINE TERR

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Name Type	chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
	03/31/2023	Penalty		3.00	.00	87.76	
	03/01/2023	Charge		84.76	.00	84.76	
	01/03/2023	Reversal		84.76	.00	.00	
	01/03/2023	Payment BANK XFER		-169.52	.00	-84.76	
	12/01/2022	Charge		84.76	.00	84.76	
	10/31/2022	Payment BANK XFER		-94.85	.00	.00	
	10/03/2022	Penalty		3.00	.00	94.85	
	09/01/2022	Charge		91.85	.00	91.85	
	08/19/2022	Payment BANK XFER		-53.00	.00	.00	
	08/01/2022	Payment BANK XFER		-41.66	.00	53.00	
	08/01/2022	Penalty		3.00	.00	94.66	
	07/01/2022	Penalty		3.00	.00	91.66	
	06/01/2022	Charge		88.66	.00	88.66	
	03/28/2022	Payment BANK XFER		-90.05	.00	.00	
	03/01/2022	Charge		90.05	.00	90.05	
	12/29/2021	Payment BANK XFER		-91.31	.00	.00	
	12/01/2021	Charge		91.31	.00	91.31	
	11/01/2021	Payment BANK XFER		-94.72	.00	.00	
	10/01/2021	Penalty		3.00	.00	94.72	
	09/01/2021	Charge		91.72	.00	91.72	
	07/01/2021	Reversal		94.91	.00	.00	
	07/01/2021	Payment BANK XFER		-189.82	.00	-94.91	
	06/01/2021	Charge		94.91	.00	94.91	
	04/01/2021	Payment BANK XFER		-94.08	.00	.00	
	03/01/2021	Charge		94.08	.00	94.08	
	01/08/2021	Payment BANK XFER		-98.47	.00	.00	

BRISTOL WATER AND SEWER DEPARTMENT, CT



44 JOSEPHINE TERR

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Name	Type	chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
	12/31/2020		Penalty		3.00	.00	98.47	
	12/01/2020		Charge		95.47	.00	95.47	
	11/05/2020		Payment	BANK XFER	-104.25	.00	.00	
	11/02/2020		Penalty		3.00	.00	104.25	
	10/01/2020		Penalty		3.00	.00	101.25	
	09/01/2020		Charge		98.25	.00	98.25	
	07/01/2020		Payment	BANK XFER	-99.32	.00	.00	
	06/01/2020		Charge		99.32	.00	99.32	
	03/30/2020		Payment	BANK XFER	-97.38	.00	.00	
	03/01/2020		Charge		97.38	.00	97.38	
	01/03/2020		Payment	BANK XFER	-101.63	.00	.00	
	12/31/2019		Penalty		3.00	.00	101.63	
	12/01/2019		Charge		98.63	.00	98.63	
	10/01/2019		Payment	BANK XFER	-98.63	.00	.00	
	09/01/2019		Charge		98.63	.00	98.63	
	07/01/2019		Payment	BANK XFER	-87.67	.00	.00	
	06/01/2019		Charge		87.67	.00	87.67	
	04/29/2019		Payment	BANK XFER	-92.54	.00	.00	
	04/01/2019		Penalty		3.00	.00	92.54	
	03/01/2019		Charge		89.54	.00	89.54	
	12/26/2018		Payment	BANK XFER	-89.92	.00	.00	
	12/01/2018		Charge		89.92	.00	89.92	
	10/29/2018		Payment	BANK XFER	-90.79	.00	.00	
	10/01/2018		Penalty		3.00	.00	90.79	
	09/01/2018		Charge		87.79	.00	87.79	

BRISTOL WATER AND SEWER DEPARTMENT, CT



44 JOSEPHINE TERR

AR Category: 00

Form Type: S SUMMARY OF CHARGES/PMTS

Account # Location	Date	Customer Name Type	BANK XFER	Chk/ref #	Amount	Interest Due Parcel Int. Included	Ending Balance	Total Due
	08/03/2018	Payment	BANK XFER		-137.64	.00	.00	
	07/31/2018	Penalty			3.00	.00	137.64	
	07/02/2018	Penalty			3.00	.00	134.64	
	06/01/2018	Charge			131.64	.00	131.64	
	05/04/2018	Payment	BANK XFER		-142.39	.00	.00	
	05/01/2018	Penalty			3.00	.00	142.39	
	04/02/2018	Penalty			3.00	.00	139.39	
	03/01/2018	Charge			136.39	.00	136.39	
	02/13/2018	Payment	CHECK		-3.00	.00	.00	
	01/31/2018	Payment	CHECK	2443	-166.01	.00	3.00	
	01/31/2018	Penalty			3.00	.00	169.01	
	01/02/2018	Penalty			3.00	.00	166.01	
	12/01/2017	Charge			163.01	.00	163.01	
	10/27/2017	Payment	BANK XFER		-162.76	.00	.00	
	10/02/2017	Penalty			3.00	.00	162.76	
	09/01/2017	Charge			159.76	.00	159.76	
	07/27/2017	Payment	CHECK	2297	-147.51	.00	.00	
	07/03/2017	Penalty			3.00	.00	147.51	
	06/01/2017	Charge			144.51	.00	144.51	
	04/26/2017	Payment	CHECK	2285	-155.01	.00	.00	
	03/31/2017	Penalty			3.00	.00	155.01	
	03/01/2017	Charge			152.01	.00	152.01	
	12/27/2016	Payment	CHECK	2262	-151.76	.00	.00	
	12/01/2016	Charge			151.76	.00	151.76	
	09/30/2016	Payment	CHECK	2244	-140.51	.00	.00	
	09/01/2016	Charge			140.51	.00	140.51	

From: Howard Schmelder [<mailto:h.schmelder@att.net>]

Sent: Wednesday, February 14, 2024 2:28 PM

To: Robert Longo <RobertLongo@bristolct.gov>

Cc: Pamela Tedesco AAI <ptedesco@tracy-driscoll.com>

Subject: Re: Easter SON RISE Service

Rob

Thanks for this reminder. Yes, we would appreciate the use of the property on March 31, 2024 beginning at 6am. I've copied our insurance agency Tracy Driscoll so they can provide you a copy of our liability insurance and naming you as an additional insured for that date.

Wishing you and your family a Blessed Easter.

Howard

President

Immanuel Lutheran Church

Bristol, CT 06010